

Affordable Homes Gas Servicing Update March 2010

In 2006 the number of non-compliant gas appliances numbered on average 1,000. By 2007 new procedures had brought this figure down to around 100. A further tightening of processes was put in place for 2009/10 and target of 20 set.

The non-compliant figure has now fallen from 48 in August 2009 to around 15 by March 2010; the details are summarised in the table below.

The target for 2010/11 is zero non-compliance.

Status update 9/3/10

Timeframe (overdue)	Number	Status/Action
Over 12 months	1	Passed to legal (now void)
6- 12 months	5	With legal
3-6 months	3	With legal
1-3 months	5	With legal
Less than 4 weeks	1	With legal
Total	15	

Note: Files are passed to the legal team when all other methods of gaining access have been tried e.g. letters, phone calls, home visits etc. Whilst legal advice is pending the team continue to make contact with tenants to seek access.